

The National Evaluation and Technical Assistance Center

for the

Education of Children and Youth Who Are Neglected, Delinquent or At-Risk (NDTAC)

Building Learning Communities to Sustain Program Efforts

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www.neglected-delinquent.org

Agenda

- What are learning communities?
- How do they help sustain programs?
- What are some good examples?
 - NDCommunities (Community of State Title I, Part D, coordinators)

- It is a group of teachers, administrators, and other staff that
 - meets regularly,
 - reviews practice,
 - asks questions and focuses on learning,
 - then uses this learning to implement program improvement.

The make up of LCs reflect a spectrum of configurations.

Group of people in different locations

Group of people in

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The <u>make up</u> of LCs reflect a spectrum of configurations.

Group of people in different positions

Group of people in same position



The <u>content</u> of LCs reflect a spectrum of focus.

Range of topics

Narrow topic

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The work of LCs reflects a spectrum of collaboration.

Collaboration

Coordination

Cooperation

Communication

Coexistence

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The <u>content</u> of LCs reflect a spectrum of focus.

Range of topics

Narrow topic

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Question for You!

By a show of hands...

Have you participated in a learning community?

Benefits of Learning Communities

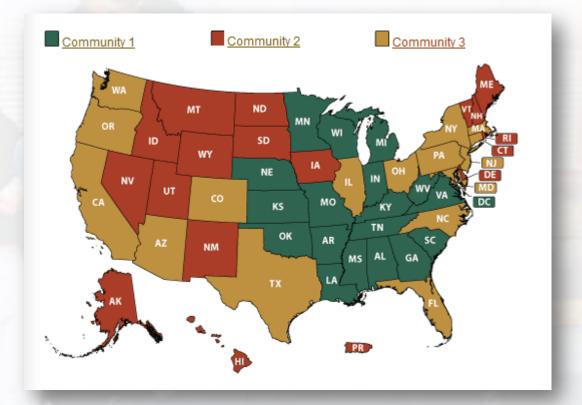
- Reduction of isolation
- Increased commitment and vigor
- Shared responsibility
- Creation of new knowledge
- Increased understanding of content
- Increased understanding of roles played
- Help to sustain efforts

How Do Learning Communities Sustain Programs and Initiatives?

- Build relationships
- Maintain focus (knowledge, skills)
- Develop ownership for focus of the community
- Develop systems (communication, processes)
- Develop tools
- Continue focus independently

What Is a Good Example of a Learning Community?

 NDTAC has learning communities for State Title I, Part D, coordinators: "ND Communities".



About ND Communities

- A pilot group started in 2007.
- It was rolled out as 6 communities, but reduced to three communities in 2009.
- Communities meet on bimonthly basis via conference call.
- The agenda is developed by the community, based on TA requests received, and/or based on upcoming activities or deadlines.
- Members wear many hats and tend to have little time for Title I, Part D. The Focus of communities tend to be on program administration.
- Notes and materials are posted on a website designed specially for all the ND communities.

Lessons Learned: Logistics

- Start a community that will be meeting remotely at a faceto-face meeting.
 - Introduce each other.
 - Identify issues to address.
 - Decide how community wants to operate.
- Set schedule so meeting is on everyone's calendars.
- Call in advance to remind community members and get input on the agenda.
- Send agenda/discussion questions a few days in advance.
- Start on time.
- Create special place to save information, resources & materials for future reference (website, shared work space).





Upcoming Calls

- Thursday, May 23, 2 p.m. ET (1 p.m.
- Topic(s): TBD. If you have something you'd like to discuss around this or other topics, please contact Greta at qcolombi@air.orq.



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Lessons Learned: Content

- Align content with activities of group (agenda topic aligned with common deadline).
- Meet after webinar is presented to clarify the content and discuss how to apply it.
- If appropriate, invite knowledgeable guests or have members do short presentation.
- Walk through resources.
- Review related requirements.
- Allow flexibility to address a new burning issue— ask at the start of the call to ensure there is time to discuss it.

Lessons Learned: Engagement

- Make it as interactive as possible!
 - Start discussion as soon as possible; save updates for the end.
 - Use open ended questions and practice active listening.
 - Integrate with different platforms (e.g., use webinar interface, poll participants).
- Connect with members who can speak well to a topic to consider discussion questions for a call and recruit as facilitator.
- Use polling questions on webinar platform and facilitate based on responses.
- If quiet, reach out to members you know have information/practices to share.

What Do We Hear?

 "It is always good to listen and talk to my colleagues who are dealing with the same sorts of issues I am."

"I always get good ideas from these calls."

 "I gather support for my superiors; it shows how other states are being affected and how the majority are dealing with their issue."

 "Quick, efficient way to learn more while still being available to my division director and others when necessary."



For More Information

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